

# PART OR FULL TIME EISDEALER

*in München Haidhausen*

True & 12 Handmade Ice Cream

## JOB DESCRIPTION

EisDealers are the face of True & 12 Handmade Ice Cream. The first impression. The most essential part of our day to day operation. This position is more than scooping ice cream. as a valuable member of our team you will be in charge for making people happy, on a part time or full basis you will assist the store manager in assitant managing the store.

## YOU WILL BE EXPECTED TO

- show passion for people and building community by engaging positively with customers and making a great first impression – and having the same level of motivation and presence with the 900th customer of the day as you did with the 1st customer of the day. Your position will focus on setting up the shop or closing the shop so potential hours will be from either 11:00 to 17:00 or 17:00 to 22:00 on any number of the 7 days a week. Please note that our opening hours are subject to change (plus minus an hour or two) and evolve with the weather, so flexibility is appreciated and required. Our schedule gets done one month ahead of time.
- you may bring experience with managing people, although this is not necessary but highly desired
- you will learn and be familiar with all aspects of our ice cream and chocolate production. This is necessary in order to assist in training student employees as well as generally being able to share the enthusiasm with customers also.
- Scooping ice cream consistently and thoroughly with a genuine level of enthusiasm requires strength and stamina. Should you have prior injuries to your hands, arm or wrist, please specify this at the time of application.
- Have an eye for detail, a willingness to clean (a lot) and keep the shop presentable. We are big on first impressions
- Be a proactive problem solver, be able to think fast and respond positively rather than reacting.
- Have stamina (to serve people in long lines), and the ability to work in a fast-paced environment without being hectic
- work weekends, late nights (in some cases until midnight or later) and holidays - on sunny or rainy days alike.
- Be reliable, on time, and ready to hustle for every shift
- assistance with social media in both German and English is desired but not required

# EISDEALER / CUSTOMER SERVICE

*in München Haidhausen*

True & 12 Handmade Ice Cream

## WHAT WE OFFER

- Small, pleasant and human working environment. We are not a chain or corporate establishment and we as owners also work in the day to day nitty gritty.
- Valuable real-world and entrepreneurship experience
- Chance to be creative, suggest your ideas (be it for social media or ice cream flavors etc)
- opportunities for growth within a growing company
- Competitive compensation and benefits
- Sustainable and fair shifts with monthly schedules.
- Work in an environment oriented around serving each other, building community and simply making people's day!
- The chance to serve ice cream in one of Germany's top 10 ice cream shops

## NITTY GRITTY

- To effectively engage with customers and employees, conversational German is *absolutely* necessary. We require a minimum of B1 level German. As we cater to a lot of tourists, other languages are a great asset.
- A valid working permit which allows for a full time job is required. Visas restricting to 120 & 240 days of work do not offer enough working days. If you are unsure of your status, please specify at time of application
- Last but not least, German law requires everyone in the food industry to complete a health & safety certification. This course can be completed at the Gesundheitsamt. Appointments can be booked online. A valid certificate is needed before you can start working. But don't worry: it is a video, not a test nor an exam, and it takes all of an hour or two to get! And it's yours to keep, valid for any future gastronomie related job.
- to apply for this job, please send a detailed email of interest to [info@trueand12.com](mailto:info@trueand12.com) including your job experience, language abilities, general availability, salary expectations and vacation plans

## FOR MORE INFORMATION VISIT US VIA

<https://www.trueand12.com>

<https://www.trulychocolate.de>

[www.instagram.com/truly.craft.chocolate](https://www.instagram.com/truly.craft.chocolate)

[www.instagram.com/trueand12](https://www.instagram.com/trueand12)

**WE LOOK FORWARD  
TO MEETING YOU!**